



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 7389

SERIAL NUMBER 09/699,262	FILING DATE 10/27/2000 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. CH919990038US1	
APPLICANTS Kai Cllelebak, Menlo Park, CA; Beat Liver, Adiswil, SWITZERLAND;					
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/162,383 10/29/1999 * <i>ML</i> (*) Data inconsistent with PTO records.					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/28/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 118 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance <i>JMY</i> Verified and Acknowledged <i>Examiner's Signature</i> Initials		STATE OR COUNTRY CA	SHEETS DRAWING 12	TOTAL CLAIMS 28 <i>4</i>	INDEPENDENT CLAIMS 8 <i>1</i>
ADDRESS IBM CORPORATION INTELLECTUAL PROPERTY LAW DEPT. P.O. BOX 218 YORKTOWN HEIGHTS, NY 10598					
TITLE Portfolio theory method of managing operational risk with respect to network service-level agreements					
FILING FEE RECEIVED 1672	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		